

Statistics for the SDGs - indicators for regional priorities



Name of the indicator	9.D.4 Percentage of individuals using the Internet for contacts with public authorities or public services for submitting completed forms
Sustainable Development Goal	Goal 9. Industry, innovation and infrastructure
Priority	Increasing the availability of ICT services in the region
Definition	Percentage of disabled individuals using the Internet for private contacts with public authorities (in the last 12 months).
Unit	percent
Available dimensions	total
Methodological explanations	<p>Data comes from the survey “Information society indicators”, which is a questionnaire based sample survey carried out with use of a face-to face interview, in which participation is voluntary. The survey is conducted in April every year. In accordance with the requirements set up in the European Commission regulations, the survey covers households in the whole country (with at least one person aged 16-74) and all persons aged 16-74 living in those households. The survey excludes persons living in collective accommodation establishments such as student dormitories, employee hostels, social welfare homes, convents, hospitals, barracks, prisons etc. Foreigners may participate in the survey as long as they be able to speak Polish.</p> <p>The term of “public authorities” refers to authorities providing public services, as well as conducting typical administrative activities. This includes, for example, the tax authorities, customs authorities, registration authorities, social security institutions, public health authorities (eg. the National Health Fund, hospitals), institutions of environmental protection, and other authorities providing public activities. There are local, regional, and national public authorities.</p> <p>Contact with the public authorities via the Internet includes for example: search for information on web pages, downloading official forms, sending filled forms (excluding own-written e-mails).</p>
Data source	Statistics Poland
Data availability	Annual data, since 2010
Notes	
Data updated on	
Metadata updated on	